

Return & Refund Policy

Last Updated

March 18th, 2024

Introduction

Welcome to N44studio.com owned by N44 Studio ("we", "us", "its", or N44 Studio). N44 Studio is pleased that you have decided to order from us. We have listed some information regarding our return & refund process down below:

Return Policy

Due to the made to order and custom nature of our goods, **all purchases at N44 Studio are final.**

We do not accept returns or exchanges on any of our products. We do however stand by the quality of our handmade items! If the care instructions have been followed and you are still having an issue with your item(s) within the first year of purchase, we are here to help you!

Reach out to us at: Info@n44studio.com for further support.

Refund Policy

Due to the made to order and custom nature of our goods, all purchases at N44 Studio are final. **We do not offer refunds.**

*For made-to-order furniture purchased online, you will be eligible for a refund if your order is canceled within 24 hours of purchase as per our cancellation policy.

Our Products

Our items are built for durability and longevity. However, some movement, tiny cracks, knots, and some discolouration are acceptable characteristics of solid wood furniture and can happen over time. Some environmental factors such as extreme sunlight, temperature and humidity changes may also gradually affect the state of your furniture. If you have followed all care instructions and still experience extreme changes in your

item(s) characteristics within the first year, please reach out to us at Info@n44studio.com.

Damaged Deliveries

Delivery damages are an unfortunate inconvenience and we share in your frustration when these issues do arise. Upon delivery, please give your item(s) a good look over to ensure that there is no damage.

If there is an issue with your order, send us an email at Info@n44studio.com. You have 24 hours to report any damages to your piece(s). Please keep in mind that we use natural wood materials to build our furniture, which may result in minor variations and imperfections, but are not considered defects. Each case is subject to inspection and approval.

Order Cancellation Policy

Made-to-order furniture orders placed via N44studio.com may be cancelled within 24 hours of placing your order. Past this 24 hour period, your order is considered final and not eligible for cancellation.

Contact

If you have any questions or concerns regarding this policy, please contact us at: Info@n44studio.com