

# Product Care and Warranty

## Last Updated

July 11th, 2024

## Introduction

Welcome to N44studio.com owned by N44 Studio ("we", "us", "its", or N44 Studio). At N44 Studio, we believe in the quality of our furniture products. We're committed to making sure your purchase is free from any workmanship defects. If anything goes wrong, at our discretion, we'll take care of it for 2 years from date of purchase at no additional charge to the customer subject to the limitations and exceptions below.

## Product Care

1. Avoid direct sunlight. Use drapes or blinds during the day.
2. Use padding under all rough china and hot or cold objects.
3. Store table leaves in close proximity to table or in the same humidity and avoid storing leaves in damp basements where the leaves may swell.
4. Dust often with a soft cloth, following the grain pattern of the wood.
5. For cleaning, you may use a damp cloth. Dry immediately with a soft cloth and buff lightly, following the grain.
6. Do not wax or use any polish like pledge or anything containing silicon.
7. Do not scrape or drag dishes across the lacquer.

## Limitations & Exceptions

- **This warranty covers you for 2 years from the date you receive your product**, but only for the original buyer.
- Our promise applies when you use our products as intended, Accidents, third-party actions, environmental factors, misuse, unauthorized alterations, improper maintenance, cleaning mishaps, or the use of certain chemicals won't be covered.
- In the event of a product defect, at our discretion, we will repair or replace the damaged part.
- Our products are designed to last, but they're made of solid wood, so they might change over time. Natural characteristics like knots, checks, swelling, or color shifts are

part of a natural material. Your furniture's well-being is influenced by light, temperature, and humidity.

- Our designs might vary slightly in size and dimensions compared to the actual delivered product. Wood likes to expand and contract, and our handcrafted touch adds a bit of uniqueness.

### **Appearance Variability**

- The wood we use might look slightly different from the samples, and that's because wood is natural and each product is handcrafted. No two pieces are identical and that's the beauty of wood!

### **DISCLAIMER For greater certainty, N44 Studio does not warrant:**

- Natural variations in wood grain or figure or the presence of character marks changes in surface finishes, including colorfastness, due to aging or exposure to light regular wear and tear piling of textiles the matching of colors, grains, or textures of natural materials the colorfastness or the matching of colors of textiles, including an exact match to cuttings, samples, or to swatch cards.
- Damage, marking, or staining of surfaces due to contact with rubber or similar compounds damage during shipping or from sharp objects or imprinting from writing instruments, or prolonged exposure to direct sunlight.
- Small checks, cracks, open grain and splits that do not affect the structure of the furniture. Raised grain causing minor slivers or roughness . Warping of solid wood under 5/16" over 36" x 36" area. Any construction, material or workmanship (i.e. design or technique) that is not based on a N44 Studio design but rather is specifically requested by a customer.

### **Remedy & Claim Procedure**

If your product has a problem covered by our warranty, just reach out to us via email at [Info@n44studio.com](mailto:Info@n44studio.com). Send us your claim along with your original invoice number and any info we need (photos, etc).

## **Contact**

If you have any questions or concerns regarding this policy, please contact us at:  
Info@n44studio.com